1st Line Support Technician - PLYMOUTH

We are looking to employ a talented technical genius! To join our team.

We will appoint a 1st line support technician, based in Plymouth. You will spend around 60% of your time based in our office, providing remote support, and the remainder of your time will be spent on site visits assisting our customers in person.

We are a well-established managed services company, working across multiple sectors including education. With security at the very heart of what we do.

You must be able to work within the team, but equally be comfortable when working alone.

You will need to have good sense of humour.

You must be able to drive & will need a full clean driver's licence & either have or to be able to gain an enhanced DBS check.

If you have previous support experience it will be beneficial, as will any knowledge of computer networks, servers, and Office 365.

However we will provide training on our systems, as well as training to provide you with the knowledge to be able to provide outstanding support.

More importantly will be you customer service & communication skills.

In return your package will include:
£20.000 to £25.000 Depending on experience.
Generous Leave Allowance
Supported training/ Certification Program
Job Type - Full Time
Salary: £20.000 - £25.000 per year (depending on Experience)